#### Table

## Augmenting Knowledge Commerce System and Method for



There are paradoxes and problems associated the tools utilized for conducting commerce. existing systems and methods of work and transition to it, that are not addressed by with the Knowledge Economy, and the

In a Knowledge Economy

among Agents

**Work and Commerce** 

System and Method for

Facilitating

This invention creates a unified experience of work that scales from individual thought processes to the building and using of a Global system of commerce. It integrates, into a single method, a myriad of now unintegrated tools and processes that are conducted across contradictory and noncollaborative environments. It provides a way-of-working that unifies the tools, infrastructure elements and methods of machine, environmental and a wide array of value of AGENTS of all kinds: Human, information storage and commerce.

And Agent Environments System and Method for **Transporting Agents** As an Integrated Experience

Pattern Language Values

Environments

Optimizing Agent in Collaborative

System and Method for

All six Sub-Systems of this Invention are linked, connected and integrated in a myriad of ways at many levels of recuision - the Arrows shown are the STRONG connections on the "top" level of the SYSTEM.

## 1 - AGENT INTERACTION

objects, etc.) speaking in non-compatible voices while interacting to solve complex problems associated with the necessity to stay requisite with a quickly changing and transforming environment and economy. Dissolves many problems of numerous agents (Humans, computers, books, data bases, environmental and infrastructure elements, multimedia

### 2 - AGENT ENVIRONMENTS

Dissolves many problems of Human (and other Agents) Architectural Pattern Language Values while accomplishing flexibility of arrangement (from workstation component level to building scale), the variety of individual and work spaces necessary for the full range of knowledge-intensive work (including collaboration of different size groups), the integration of multimedia and communication roots, yet, accomplishing a greater utilization of space and utilities than existing systems.

#### 3 - AGENT SYSTEMS

Dissolves many problems of knowledge-augmentation by technical systems and tools for single Agent work and the collaborative interaction of Agents, both real time and asynchronously, through multi-channel and multimedia networks and tool sets.

## 4 - AGENT TRANSPORTATION

Dissolves many problems of seamless and integrated Agent (and agent environments) transportation providing a continuity of work and experience required by the demands of a global economy.

#### 5 - AGENT ECONOMY

Structuring & Facilitating

Value Exchange

System and Method for

Real & Virtual Economies

Emergent Group Genius in a Radically Compressed Time Period

Promoting Feedback, Learning and

Facilitating Interaction System and Method for

among Agents

among Agents Forming

Dissolves many issues of facilitating knowledge-economy Transactions and Agent value accounting while radically reducing the multiplicity of financial instruments (in a myriad of legal environments) now systemic to the industrial-based economy.

## 6 - AGENT WORK AND COMMERCE

Dissolves many problems of Agent participation in a Complex Global Economy and the TRANSITION to it.

performance results across what are now partially connected systems, (at different and, often, non-communicating levels of recursion), now delivering a fragmented, expensive and lengthy experience that is not requisite with the existing (let alone future) complexity nor rate-of-change in the global economic environment. All of these Sub-Systems INTEGRATE into a single system and method-of-work that facilitates a scamless, continuity of effort and high-

> System and Method for Integrating/Optimizing **Technical Systems to Agent Interaction**

Promote

Atea of Present demonstration

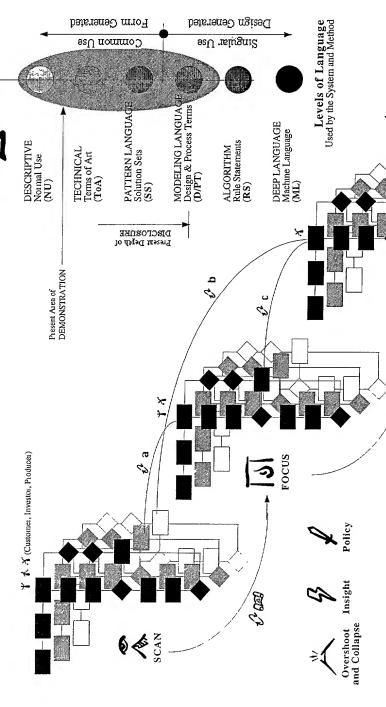
Integrating
TOOLS • ENVIRONMENTS • PROCESSES in radically compressed time periods to facilitate emergent group genius utilizing agents of all kinds among Human Agents

various work environments. PatchWorks products and services in the market place implement the System on "Level One." This work is expressed in a valiety of such as DesignShop<sup>TM</sup> experiences, various Work Shops, NavCu <sup>TM</sup> and Designs<sup>TM</sup> projects will require and

## Relationship Among Patent Sub-Systems

#### Table 2

# System and Method for Augmenting Knowledge Commerce



As Example:

In a design exercise, locusing primarily on Human Agents, seeking "Insight" tom an enteprise in the "Voreshoot" Stage considering how corporate "Policy" is addressing the condition, the DIAGRAM shows Fig. I from "System and Method For Facilitating Interaction Annung Agents" (\$ystem #1 on Sheet I of 43 showing linee icciations of work (\$CAN, FOCUS, ACT) being perionmed on three levels of recursion (black, gray & white)

umaniy on to produce a Work Product consisting of a l' itom an enle considering a lead Ahead (at the Engineering Stage) for a tume iteration of work Feedback from SCAN sing the considering a used to design FOCUS with that result used if it from the case a process of "testing" participants of "Alleved Agents", by results from different levels of recursion, to "Add Agents" work work white) as the work progresses

#### Rule of Recursion

All elements that define viability, on one level of recursion, of a system must occur on all levels of recursion of the system.

For a *complex* agent to be viable or for a simple agent to be effective in a complex environment, (of agents) the Agent must be "acted upon" (and/or be acting) at a minimum of three Levels of Recursion ("above," at the level of the Agent and a level "below" the Agent).

Actions that on a single Level of Recursion that are additive, on multiple Levels of Recursion will usually be multipliers. *Leverage* is accomplished by employing more than one Level of Recursion (thus, dealing with the Requisite Variety Rule: Variety must equal Variety). Generally, greater complexity can be dealt with or accomplished by employing Recursion than by action on one level of a system (given the same number of actions and level of resources).

Emergence happens "between" (out of) Levels of Recursion

#### Rule of Iteration

All things being equal, a single iteration of work, in isolation, is additive between steps while multiple iterations of work (in a continuous process) multiples results.

Work iterations must happen in rapid succession and within time compression for maximum effect.

#### Rule of Feedback

Feedback is the message from a sensor of the system to the controller of the system of the difference between performance and expectation. Positive feedback amplifies; negative feedback attenuates.

Feedback on feedback and/or feedback between Levels of Recursion is feed-back of a complex kind and is required for the governance (self correction) of complex and emergent systems.

Rule of Iterative, Feedback Driven Systems acting on Multiple Levels of Recursion These systems exhibit *mcreasing returns* and learning. They co-evolve (with their environment) emergent behavior. They are open-ended and cannot be predicted or controlled.

These systems can be *operated* in a way so that the desired *kinds* of results are consistently accomplished. This is possible when the Rules of Iteration, Feedback and Recursion are employed in a System of specific architecture (as described) that employs sufficient critical mass. Emergence is the result of complexity. Complexity is a factor of iteration, feedback, recursion, critical mass and the number of Agent (nodes) interactions in a specific time period and place.

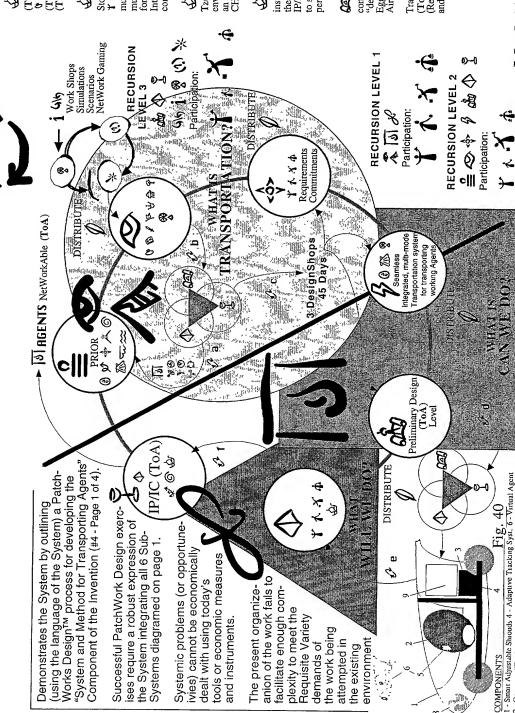
Engineering Read Ahead

ACT

Principles of Iteration and Feedback and The Rule of Recursion

#### Table 3

## Augmenting Knowledge Commerce System and Method for



duration of 180 days and total financial resources equivalent to \$15,000,000 organizations ◆皇元大の由下入の由下入の由の函数 (10 Tier 1, 30 Tier 2 & 90 U.S. to coro \$\mathbb{1}\$ a prototype for \$\mathbb{2}\$ \$\mathcal{O}\$ purposes with the \$\infty\$ in mind to \$\mathcal{O}\$ a \$\mathcal{T}\$ \$\mathcal{O}\$ \$\ma (ToA) & Employing a PatchWorks Design™ (ToA) & for 130 A Her 3), 8 & organizations and 3 T organizations with a project phase

(ToA) by @ケキ木®のチベニ、音のキタかのよ、 りのドドザキ (RS) filters (Fig. 1 Decider S3, S8). ぬのま IP/IC (ToA) to deploy VirtualAgents (ToA) to transact value in the NetWork र्भ : Select HumanAgents (ToA) and knowledgeObjetAgents

 $\Upsilon \not \in \mathcal{X} \not \Phi$  NetWork (ToA) through synchronous and asynchronous multiple iterations (ToA) of  $\mathfrak{aa} \not \Phi$  1 activities (see:  $\mathscr{V} e$ ) on simultaneous A: I Remote Collaboration IM, Remote Presence TM, KnOwhere StoreTM 常 and より同年ラグ西本四土 PROCESS to \* and t the continuously.

Tzu) to protect and position the project in the present political/social environment. Employ a variety of design and simulation Modules (SS) in an iterative (ToA) series of DesignShops<sup>TM</sup> and Work Shops (WSR<sup>TM</sup> CHOICEIM, 7 Domains<sup>TM</sup>) on three basic levels of Recursion (ToA). (Sun "The Art of War" (Sun

the process and for transacting ValueExchanges (ToA) (see: &1). Leverage IP/IC (ToA) on ongoing basis so as to generate IncreasingReinms (ToA) to self fund the & Create KnowledgeEconomy (ToA) among Y & X \phi per methods of Sub-System 4 (see sheet 1 of 4) instruments of execution. Exit the Agents (see  ${\bf Fig. 1}$ ) penodically for  ${\cal O}$  to 台台: Build Vurtual Agents as ValueTransactors (ToA) and

continuity between modes (personal/public; land/aur/water) accomplished by "decomposable" modular structure employing Egg Units of various sizes. Eggs dock to home, hotels offices. Eggs configure into cars, Bus, Airplanes and ship assemblages and fully employ AutoTracking (ToA). (8): Integrated Transportation System. Scamless <u>@</u> 自國

(ToA) ★ seamless communication and location/tracking, variable (RealTime - ToA) cost, risk accounting and AgreementExecution (ToA), and ValueExchanges/Accounting (ToA). Transportation Components are VirtualAgents (ToA) in the NetWork

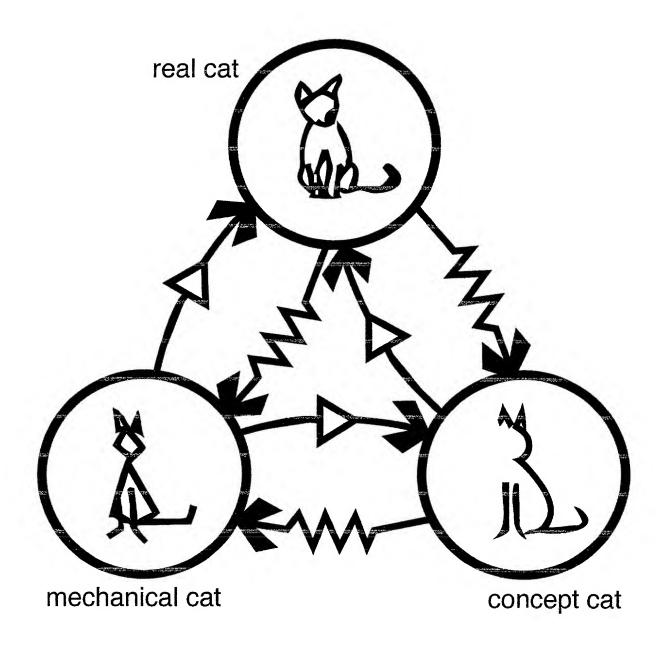
Partial Description of Sub System 4 Elements

utilizing a sampling of Modeling Language and Algorithms

7 - Enviornment Packag

Road Rull Air vie 7 - Enviornment Packe 5 - Nav/GPS/Comm Syst 8 - Impact 9 - Stolage

2 - Occupant "Fgg" (s) 3 - Propulsion Unit



#### three cat

copyright 1982, 1997, MG Taylor Corporation

Table M1

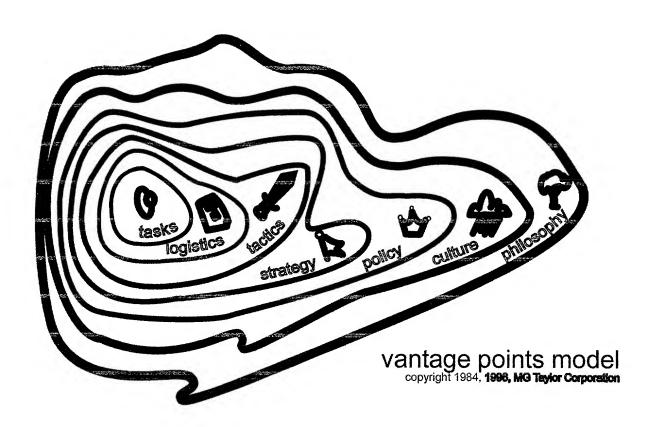
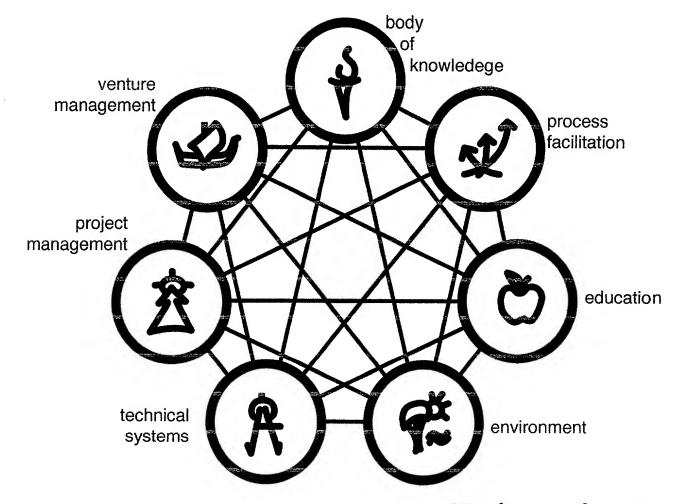
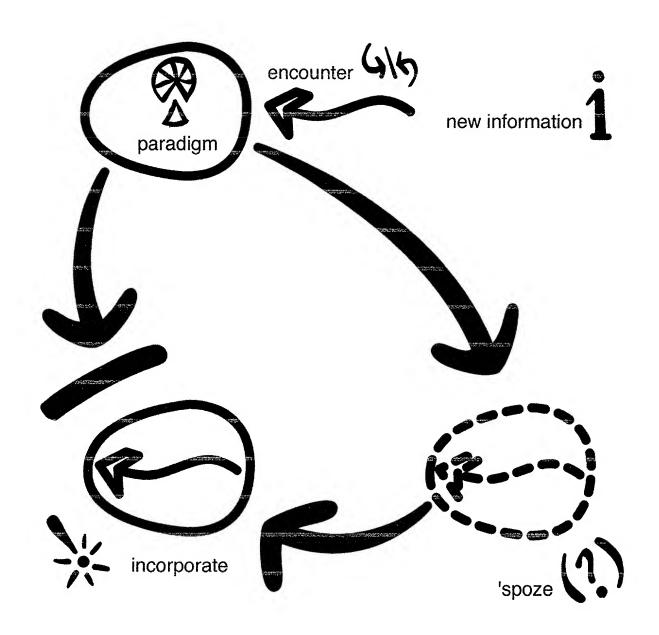


Table M2



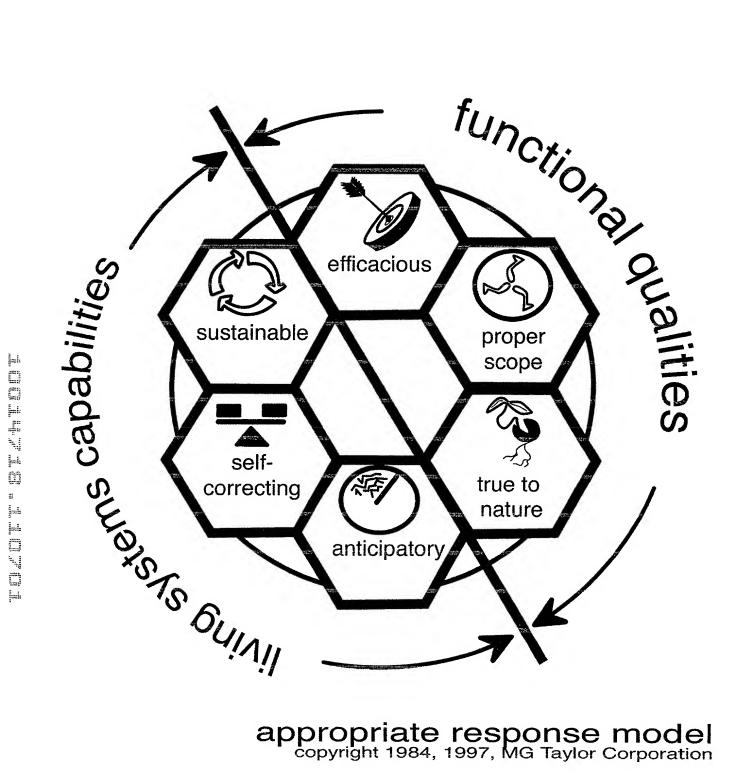
7 domains<sup>Æ</sup> copyright 1981, 1996, MG Taylor Corporation

Table M3



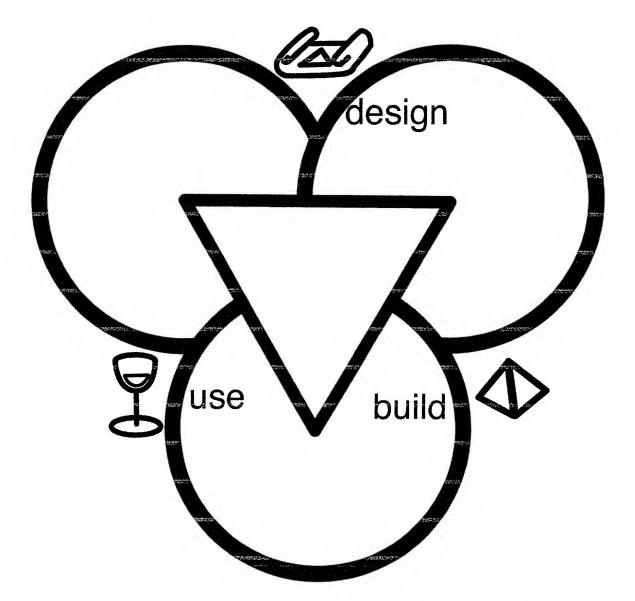
SPOZE copyright 1982, 1997, MG Taylor Corporation

Table M4



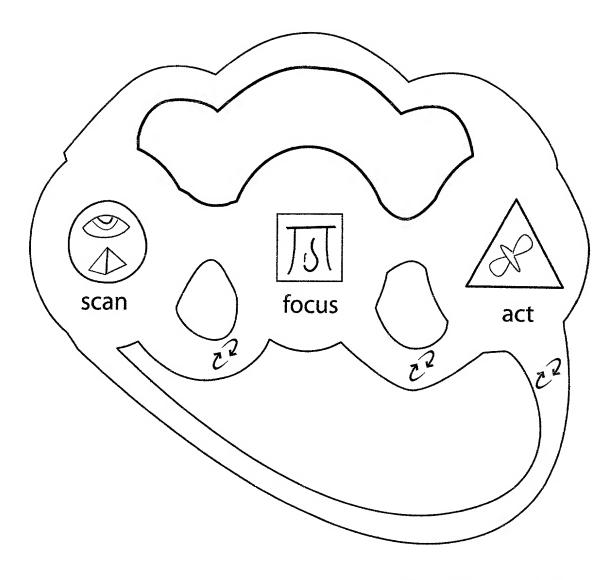
appropriate response model copyright 1984, 1997, MG Taylor Corporation

Table M5



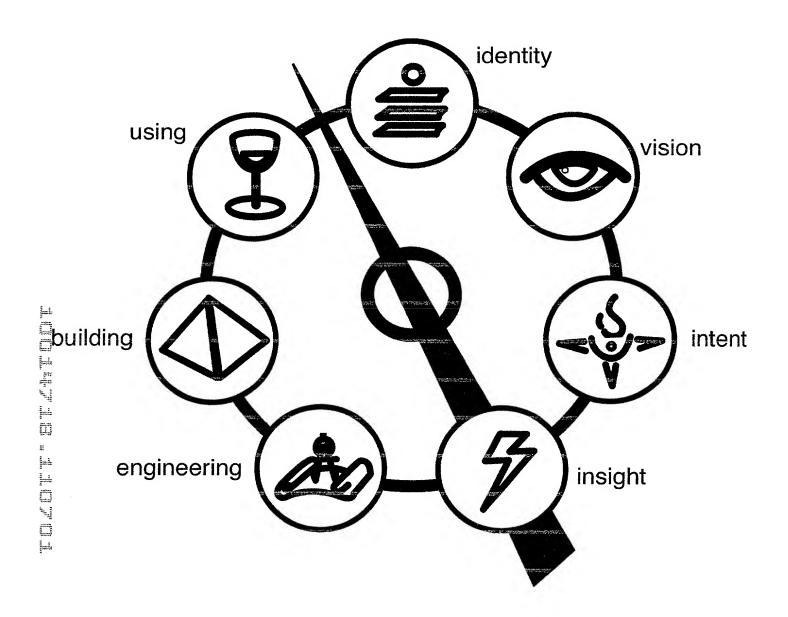
design build use copyright 1982,1997, MG Taylor Corporation

Table M6



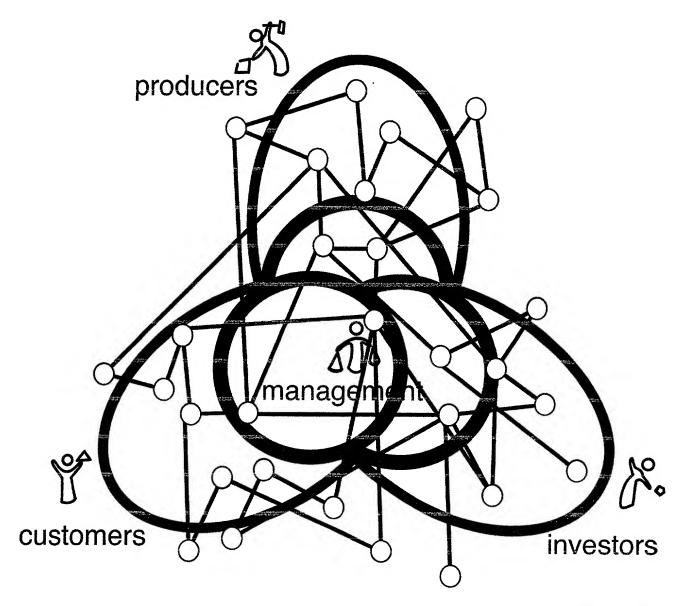
scan focus act
© 1996, MG Taylor Corporation

Table M7



#### creative process model copyright 1982, 1996, MG Taylor Corporation

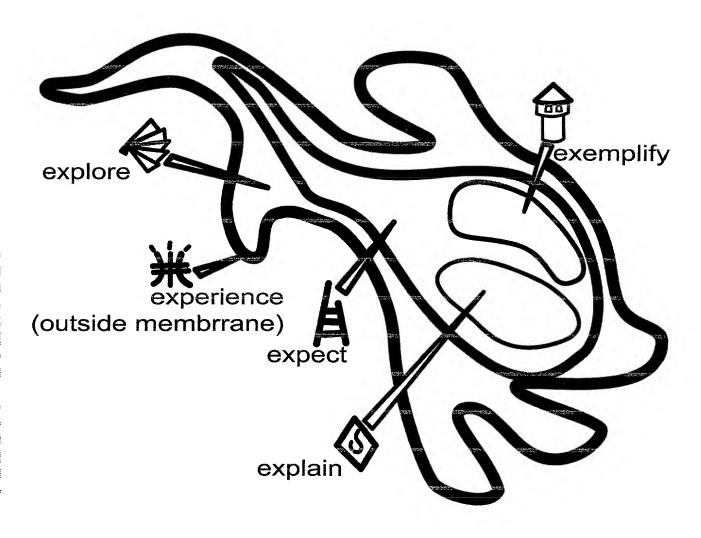
Table M8



#### ValueWeb<sup>Æ</sup>

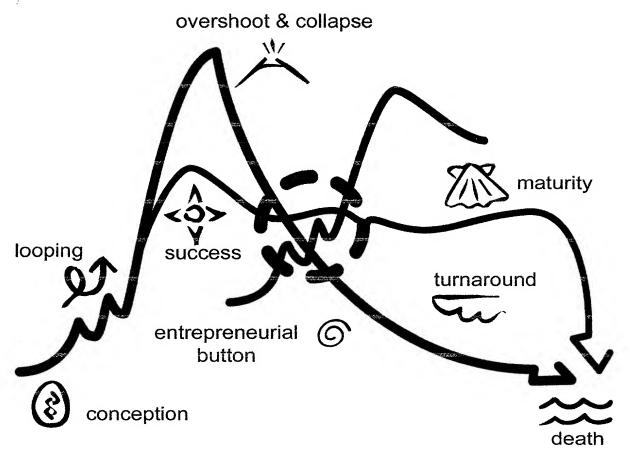
copyright 1996, MG Taylor Corporation

Table M9



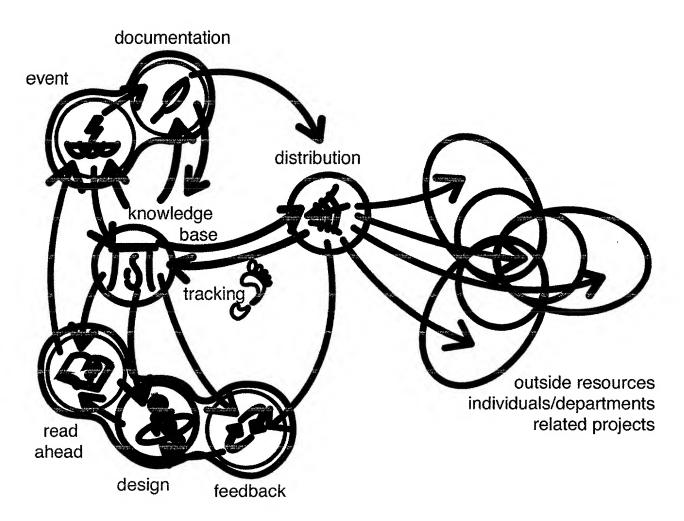
5 e's of education copyright 1984, 1996, MG Taylor Corporation

Table M10



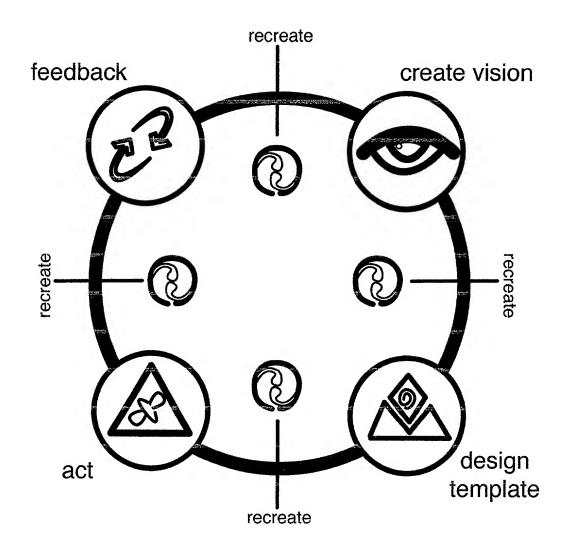
#### stages of an enterprise copyright 1984, 1996, MG Taylor Corporation

Table M11



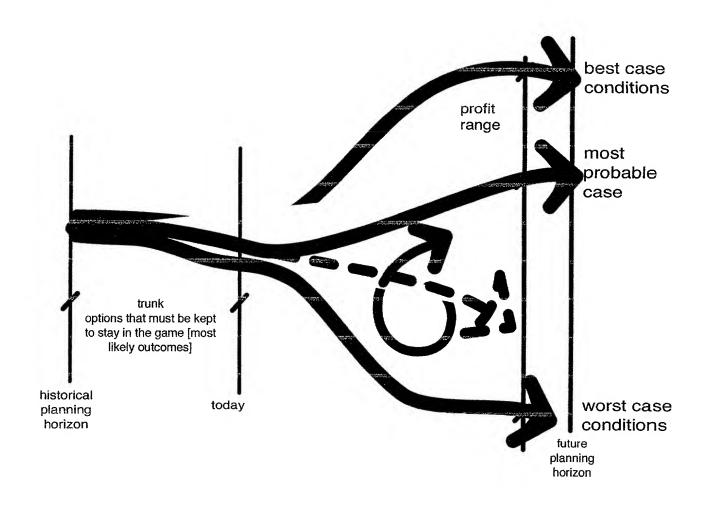
10 step knowledge management model Copyright 1983, 1996, MG Taylor Corporation

Table M12



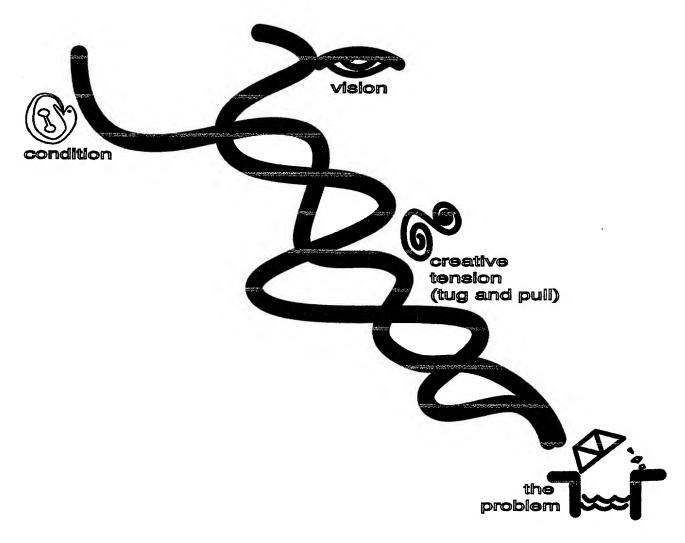
#### 4 step recreative process copyright 1983, 1997, MG Taylor Corporation

Table M13



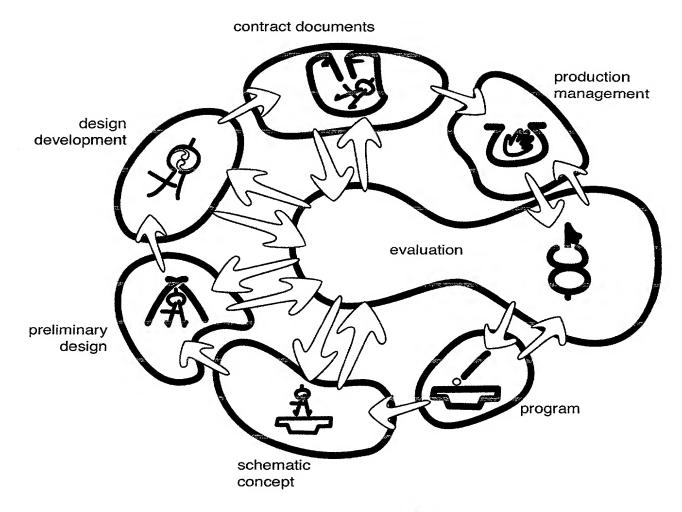
#### best case, worst case model copyright 1983, 1996, MG Taylor Corporation

Table M14



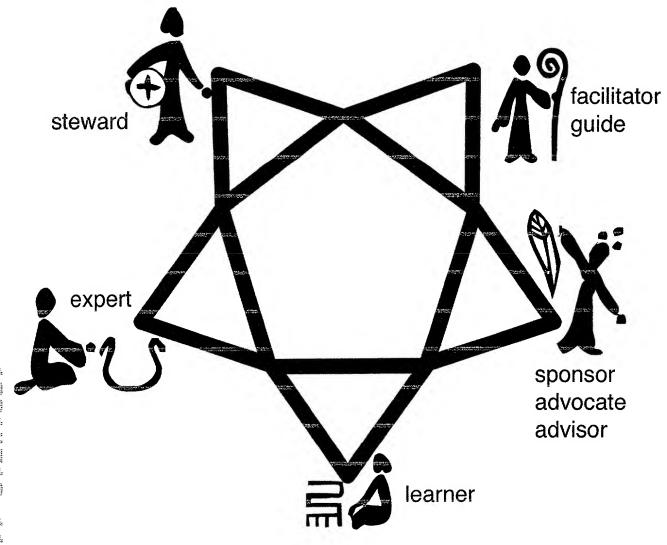
creating the problem model copyright 1982,1996, MG Taylor Corporation

Table M15



design formation<sup>o</sup> model copyright 1984, 1998, MG Taylor Corporation

Table M16



the learning path: five points of mastery copyright 1992, 1997, MG Taylor Corporation

Table M17

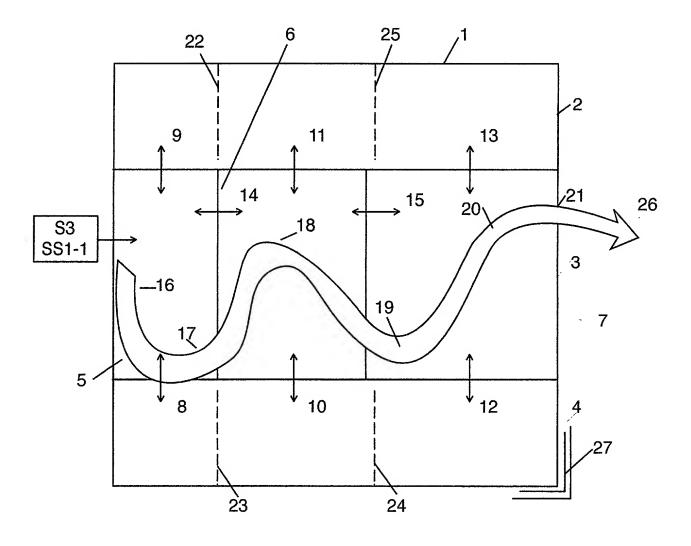
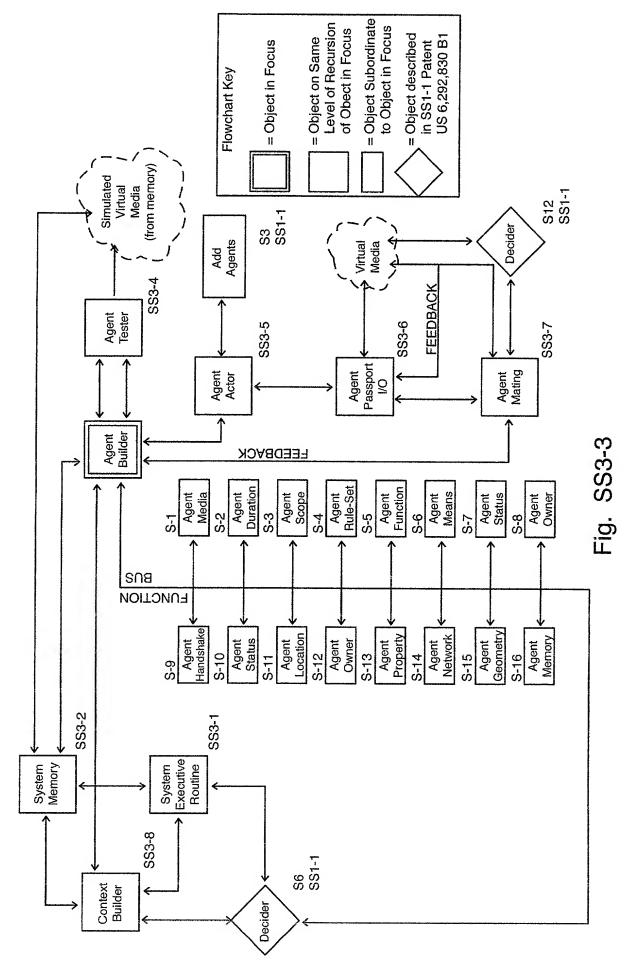


Fig. SS1-8



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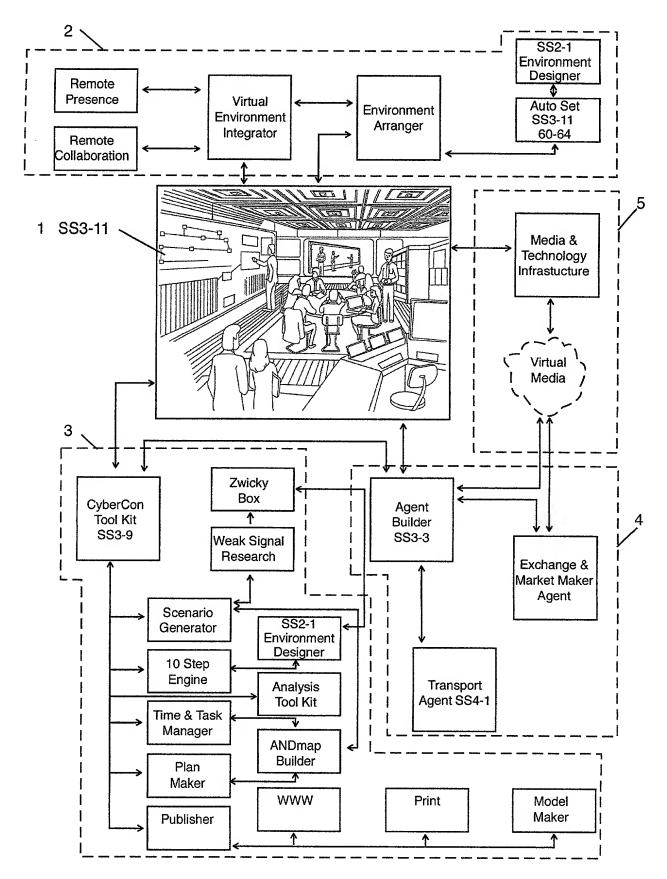


Fig. SS3-12

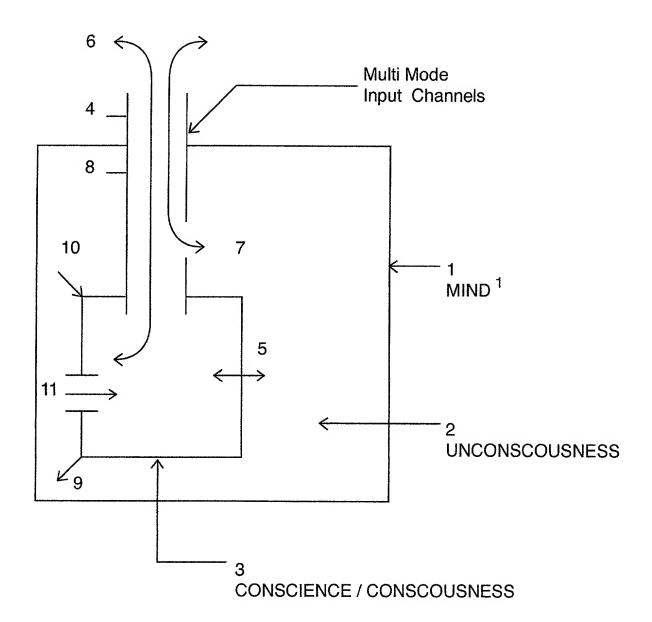


Fig. SS6-1

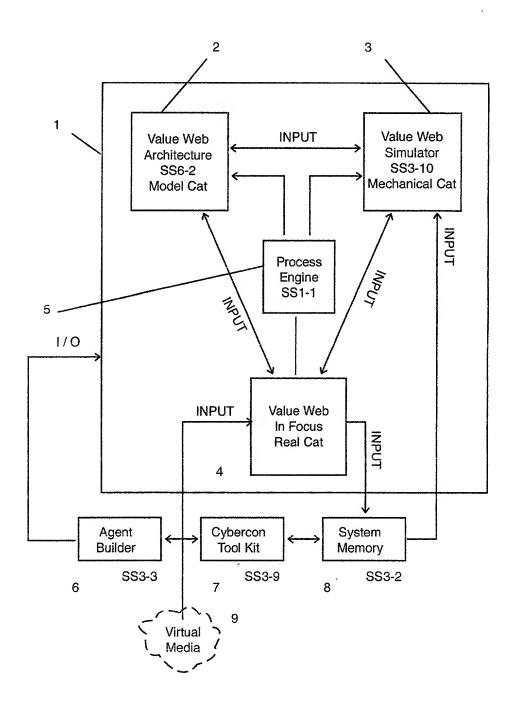


Fig. SS6-3